Registration summary

QUEENSLAND COLLEGE OF TEACHERS

What we do

- Approval to teach
- Renewal
- Registration communication
- Data and research
- Customer service
- Provisional to full
- Regulatory compliance
- Conditions management

2020 performance

- 56,131 suitability checks
- 46% of all applications processed in 30 days
- 93% census of schools
- 93% overall customer satisfaction
- 95% say our communication is clear and effective
- 99% say our staff are friendly and engaged

2020 activities

- 3,336 applications to move from provisional to full registration
- 42,293 applications for five-yearly renewal of full registration processed
- 64,000 customer service contacts
- 73 general offence matters addressed
- 6,322 approvals to teach granted

The register

- 111,175 approved teachers
- 87.5% fully registered teachers
- 12.5% provisionally registered teachers
- 7,879 returning to teaching conditions
- 211 permissions to teach

Meeting the QCT strategic objectives

Contemporary regulation

- Digitally automated business processes
- Data driven decision making
- Data transfers
- School census
- Focused audits

Educational leadership

- Influencing strategic policy
- Innovation leader
- Online/digital business processes
- Sharing assessment expertise nationally

Innovation

- All applications online
- 160,000 myQCT accounts
- Digital-based transactions
- Automated business processes
- 93% overall satisfaction

Collaboration with our stakeholders

- Digital business processes
- User experience/survey analytics
- Assisting other regulatory authorities
- Online self-service

Organisational sustainability

- Annual fee cycle
- Risk management
- Growing capability
- Exceptional user experience
- Data integrity
- Digital first

2020 initiatives delivered

2020 Renewal business improvements | Digitisation of registration business processes for remote working | On-line qualification verification | Access to on-line overseas criminal history checks | Increased use of SMS for myQCT login, renewal and reapplication | Streamlined Australian criminal history downloading for applications and renewals

On the horizon

Changes to Mutual Recognition processes | Outcomes from national reviews | Enhancing records management | Customer care priorities

A deeper dive into registration data

QUEENSLAND COLLEGE OF TEACHERS

- The number of teachers in the register is up 1.4% compared to 2019
- 6,866 applications received – up 2.6%
- 38% of applicants were Queensland graduates who had graduated in the past two years
- 3,793 teachers were removed from the register – 1.5% less than the previous year

- The average age of applicants is 35.8 years
- The average age of approved teachers is 45.6 years
- 76.6% of teachers on the register are female
- Half of all teachers – 51.3% are over 45 years of age (16.5% are 60 years or older)

At the end of 2020 68.6% of approved teachers were employed in a permanent or long-term temporary teaching position in Queensland:

- 16 % in Non-State Primary schools
- 17% in Non-State Secondary schools
- 40% in State Primary schools
- 27% in State Secondary schools

PTT* applications approved:

- 90% enrolled in an ITE program
- 57% approved to teach in a state school
- Design and Technologies, English, Maths, Health and Physical Education and the Sciences were the prominent subject areas

* For more information see the PTT Factsheet available at QCT Permission to Teach (www.qct.edu.au/registration/other-approval-permission-to-teach).

Registration unit teams - core activities

QUEENSLAND COLLEGE OF TEACHERS

Teacher Registration

- Advice about applying for teacher registration
- Applications for teacher registration
- Applications for mutual recognition
- Applications for permission to teach*
- Assessing qualifications
- Assessing English language proficiency
- Screening checks
- Appling registration conditions

Customer Service and Renewals

- Incoming enquiries to QCT
- Applications to move from provisional to full registration
- Applications for five yearly renewal
- Fee enquiries and processing
- Change of details
- Cancellations and removal from the register of teachers
- Criminal history checks
- Annual cycle of registration

Registration Compliance

- Annual census of teachers in schools
- Case managing renewing teachers with a registration condition
- Management and monitoring of registration conditions
- Information about Returning to teaching conditions
- School audits and investigations – only approved teachers can teach
- Monitoring data exchange checks
- Review and cancellation of conditions
- Compliance information for employers

Registration Communications

- QCT corporate branding design
- Production of information sheets and publications on registration
- Stock control registration publications
- Website information about registration
- Email design and version control
- Stock control of corporate stationery
- Management of bulk registration mailouts
- Reports and video design

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