Registration summary

What we do

- Approval to teach
- Renewal
- Registration communication
- Data and research
- Customer service
- Provisional to full
- Regulatory compliance
- Conditions management

2020 performance

- 56,131 suitability checks
- 46% of all applications processed in 30 days
- 93% census of schools
- 93% overall customer satisfaction
- 95% say our communication is clear and effective
- 99% say our staff are friendly and engaged

2020 activities

- 3,336 applications to move from provisional to full registration
- 42,293 applications for five-yearly renewal of full registration processed
- 64.000 customer service contacts
- 73 general offence matters addressed
- 6,322 approvals to teach granted

The register

QUEENSLAND COLLEGE OF TEACHERS

- 111,175 approved teachers
- 87.5% fully registered teachers
- 12.5% provisionally registered teachers
- 7,879 returning to teaching conditions
- 211 permissions to teach

Meeting the QCT strategic objectives

Contemporary regulation

Digitally automated business processes

Data driven decision making

Data transfers

School census

Focused audits

Educational leadership

Influencing strategic policy

Innovation leader

Online/digital business processes

Sharing assessment expertise nationally

Innovation

All applications online
160,000 myQCT accounts
Digital-based transactions
Automated business processes
93% overall satisfaction

Collaboration with our stakeholders

Digital business processes

User experience/survey analytics

Assisting other regulatory authorities

Online self-service

Organisational sustainability

Annual fee cycle

Risk management

Growing capability

Exceptional user experience

Data integrity

Digital first

2020 initiatives delivered

2020 Renewal business improvements | Digitisation of registration business processes for remote working | On-line qualification verification | Access to on-line overseas criminal history checks | Increased use of SMS for myQCT login, renewal and reapplication | Streamlined Australian criminal history downloading for applications and renewals

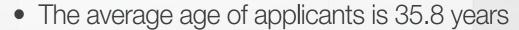
On the horizon

Changes to Mutual Recognition processes | Outcomes from national reviews | Enhancing records management | Customer care priorities

A deeper dive into registration data



- The number of teachers in the register is up 1.4% compared to 2019
- 6,866 applications received up 2.6%
- 38% of applicants were Queensland graduates who had graduated in the past two years
- 3,793 teachers were removed from the register 1.5% less than the previous year



- The average age of approved teachers is 45.6 years
- 76.6% of teachers on the register are female
- Half of all teachers 51.3% are over 45 years of age (16.5% are 60 years or older)

At the end of 2020 68.6% of approved teachers were employed in a permanent or long-term temporary teaching position in Queensland:

- 16 % in Non-State Primary schools
- 17% in Non-State Secondary schools
- 40% in State Primary schools
- 27% in State Secondary schools

PTT* applications approved:

- 90% enrolled in an ITE program
- 57% approved to teach in a state school
- Design and Technologies, English, Maths, Health and Physical Education and the Sciences were the prominent subject areas

^{*} For more information see the PTT Factsheet available at QCT Permission to Teach (www.qct.edu.au/registration/other-approval-permission-to-teach).

Registration unit teams - core activities



Teacher Registration

Advice about applying for teacher registration

Applications for teacher registration

Applications for mutual recognition

Applications for permission to teach*

Assessing qualifications

Assessing English language proficiency

Screening checks

Appling registration conditions

Registration Compliance

Annual census of teachers in schools

Case managing renewing teachers with a registration condition

Management and monitoring of registration conditions

Information about Returning to teaching conditions

School audits and investigations – only approved teachers can teach

Monitoring data exchange checks

Review and cancellation of conditions

Compliance information for employers

Customer Service and Renewals

Incoming enquiries to QCT

Applications to move from provisional to full registration

Applications for five yearly renewal

Fee enquiries and processing

Change of details

Cancellations and removal from the register of teachers

Criminal history checks

Annual cycle of registration

Registration Communications

QCT corporate branding design

Production of information sheets and publications on registration

Stock control registration publications

Website information about registration

Email design and version control

Stock control of corporate stationery

Management of bulk registration mailouts

Reports and video design

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