Registration summary

What we do

- Approval to teach
- Renewal
- Registration communication
- Data and research
- Customer service
- Provisional to full
- Regulatory compliance
- Conditions management

2021 performance

- 74% of all applications processed in 60 days
- 99% census of schools
- 97% overall customer satisfaction
- 96% say our communication is clear and effective
- 98% say our staff are friendly and engaged

2021 activities

- 3,045 applications to move from provisional to full registration
- 23,786 applications for five-yearly renewal of full registration processed
- 55,000 customer service contacts
- 69 general offence matters addressed
- 7,158 approvals to teach granted
- 26,928 suitability checks

The register

- 112,540 approved teachers
- 87.4% fully registered teachers
- 12.6% provisionally registered teachers
- 8,283 active returning to teaching conditions
- 363 granted permission to teach

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Registration summary

Meeting the QCT strategic objectives

Contempory regulation	Educational leadership	Innovation [all applications online]	Collaboration with our stakeholders	Organisational sustainability
Digitally automated business processes	Influencing strategic policy	214,743 myQCT accounts	Digital business processes	Annual fee cycle
Data driven decision making	Innovation leader	Digital-based transactions	User experience/survey analytics	Risk management
Data transfers	Online/digital business processes	Automated business processes	Assisting other regulatory authorities	Growing capability
School census	Sharing assessment expertise nationally		Online self-service	Exceptional user experience
Focused audits				Data integrity
				Digital first

2021 highlights

MyQCT improvements to support self-service

Transitioning Norfolk Island teachers to the Queensland register

Streamlined priority applications

Published videos on how to apply and five-yearly renewal

Full remote application processing and customer service during COVID restrictions

Record number of applications received and approved

On the horizon

National information sharing

Streamlining Permission to Teach processes

Review of information about applying to move from provisional to full registration

Enhancements for processing Queensland graduate applications

Remote customer service delivery

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A deeper dive into registration data

Register

- The number of teachers in the **register is up 1.3%** compared to 2020

- **7,473 applications** received – up 8.8%

- **38%** of applicants were **Queensland graduates** who had graduated in the past two years

- **4,498 teachers** were r**emoved** from the register – 18.6% more than the previous year

Demographics

- The **average age** of **applicants is 36 years**

- The average age of **approved teachers is 45.7 years**

- **75.9%** of teachers on the register are **female**

- **Half** of all teachers are **over 45 years** of age (16.8% are 60 years or older)

Employment

- At the end of 2021 **69.1%** of approved teachers were **employed** in a permanent or long-term temporary teaching position in Queensland:

- 16% in Non-State Primary schools

- 17% in Non-State Secondary schools

- 39% in State Primary schools

- 27% in State Secondary schools

Permission to Teach applicants*

- **95%** enrolled in an **ITE program**

- **62% approved** to teach in a state school

- General Primary, Design and Technologies, English, Mathematics, Health and Physical Education, the Sciences, and Humanities were prominent subject areas

* For more information see the PTT Factsheet available at QCT Permission to Teach (www.qct.edu.au/registration/other-approval-permission-to-teach).

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Registration unit teams - core activities

Very professional and works for teachers

Couldn't fault the service

Registration Compliance

- Annual census of teachers in schools
- Case managing renewing teachers with registration conditions
- Management and monitoring of registration conditions
- Information about Returning to Teaching conditions
- School audits and investigations
- Monitoring data exchange checks
- Review and cancellation of conditions
- Compliance information for employers

Teacher Registration

- Advice about applying for teacher registration
- Applications for teacher registration
- Applications for mutual recognition
- Applications for permission to teach*
- Assessing qualifications
- Assessing English language proficiency
- Screening checks
- Applying registration conditions

Good people doing great work

Customer Service and Renewals

- Incoming enquiries to QCT
- Applications to move from provisional to full registration
- Applications for five yearly renewal
- Fee enquiries and processing
- Change of details
- Cancellations and removal from the register of teachers
- Criminal history checks
- Annual cycle of registration

Seamless process with a user-friendly interface

Very happy. Website easy to use. Staff fantastic

Registration Communications

- QCT corporate branding design
- Production of information publications on registration
- Stock control registration publications
- Website information about registration
- Email design and version control
- Stock control of corporate stationery
- Management of bulk registration mailouts
- Reports and video design

5 Star service

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